

These are the proposed changes for an upcoming PRISM release and are subject to change based on prioritization of the defects and their impacts.

PRISM Planned Release C4-1.22.1 (4/30/2026)

Planned Release	Task Title	Office	SPOT
C4-1.22.1 (4/30/2026)	Identity Cloud SAML PRISM integration	Office of Systems and Project Management (OSPM)	15587

PRISM Planned Release C4-1.22 (4/15/2026)

Planned Release	Task Title	Office	SPOT
C4-1.22 (4/15/2026)	Clicking on the member id link in pharmacy claim header detail leads to a blank Member Demographic Detail page	Office of Managed Health Care (OMHC)	10259
C4-1.22 (4/15/2026)	Unable to search warrant numbers in claims system	Office of Medicaid Operations (OMO)	10420
C4-1.22 (4/15/2026)	Medicare-Medicaid Association (MMA) (IDD 902) File updates	Office of Eligibility Policy (OEP)	1063
C4-1.22 (4/15/2026)	Changes to Interface 1416 error message	Office of Healthcare Policy and Authorization (OHPA)	1068
C4-1.22 (4/15/2026)	Provider Revalidation Process Updates	Office of Medicaid Operations (OMO)	1077
C4-1.22 (4/15/2026)	Send same State Fiscal Year & State Fiscal Period in JV, IET and CR interface files when multiple State Fiscal Year & Periods are possible, month of July only.	Office of Financial Services (OFS)	11342
C4-1.22 (4/15/2026)	New employees not filtering in Resolve Claims	Office of Medicaid Operations (OMO)	12018
C4-1.22 (4/15/2026)	CLAIM_SUBMISSION_REASON_LKPCD column is getting updated in the Resolve Claim Header Detail Functionality	Office of Systems and Project Management (OSPM)	12240
C4-1.22 (4/15/2026)	Members Pregnancy Due Date Blanked When eREP file has no Eligibility Segment	Office of Managed Health Care (OMHC)	12293
C4-1.22 (4/15/2026)	Duplicate Prior Authorization (PA) Error Description is listing the same PA twice	Office of Healthcare Policy and Authorization (OHPA)	12305
C4-1.22 (4/15/2026)	Duplicate Prior Authorization (PA) warning error missing when provider created Duplicate PA	Office of Healthcare Policy and Authorization (OHPA)	12306
C4-1.22 (4/15/2026)	Upload Documents - Provider could only add 19 documents and should be allowed to add 20	Office of Healthcare Policy and Authorization (OHPA)	12310
C4-1.22 (4/15/2026)	Admission Record - Uploaded Documents - NPI is Missing	Office of Healthcare Policy and Authorization (OHPA)	12335
C4-1.22 (4/15/2026)	Upload Mass Transaction - Triggers Exception in service handler interceptor	Office of Managed Health Care (OMHC)	12496
C4-1.22 (4/15/2026)	Failed Mass Adjustment batch reports in Cognos	Office of Medicaid Operations (OMO)	12700
C4-1.22 (4/15/2026)	Missing claims on 277CA report	Office of Medicaid Operations (OMO)	12739
C4-1.22 (4/15/2026)	Pended Enrollment Start Date Feb 2025 and end date Dec 2024	Office of Managed Health Care (OMHC)	13050
C4-1.22 (4/15/2026)	Capped rental for procedure code E0562 Humidifier, heated, used with positive airway pressure device	Office of Medicaid Operations (OMO)	13420
C4-1.22 (4/15/2026)	Direct Data Entry (DDE) claim loading failure occurs when multi-line data is added to various note fields throughout the DDE Prof claim submission process	Office of Medicaid Operations (OMO)	13579
C4-1.22 (4/15/2026)	Actions are not showing correctly for Approve/Return Comprehensive Care Plan (DOH Supervisor Review) task	Office of Long Term Services and Supports (OLTSS)	13629
C4-1.22 (4/15/2026)	CLM_HDR_VALUE_AMOUNT_S.AMOUNT_TYPE_LKPCD data quality issue	Office of Medicaid Operations (OMO)	13655
C4-1.22 (4/15/2026)	Filtering for Spenddown Met Indicator is Case Sensitive	Office of Eligibility Policy (OEP)	13755
C4-1.22 (4/15/2026)	Ability to update Case Owner task in MRB Review Case in PEGA does not work	Office of Eligibility Policy (OEP)	13871
C4-1.22 (4/15/2026)	Opening Doula Services for Coverage	Office of Healthcare Policy and Authorization (OHPA)	14339
C4-1.22 (4/15/2026)	Assessment Date must be earlier than Effective Date error message not working	Office of Long Term Services and Supports (OLTSS)	14561
C4-1.22 (4/15/2026)	Pended Enrollment Errors- SYSER- System Exception - Zip Code Not Found	Office of Managed Health Care (OMHC)	14730
C4-1.22 (4/15/2026)	Benefit Plan (BP) Information and Service Types links do not display for future start dated BP	Office of Systems and Project Management (OSPM)	14897
C4-1.22 (4/15/2026)	Outpatient Prospective Payment System, (OPPS) the pricing needs to be updated	Office of Reimbursement, Coordinated Care & Audit (ORCA)	14992
C4-1.22 (4/15/2026)	Interface IDD 411 - April 2025 Full file was rejected	Office of Reimbursement, Coordinated Care & Audit (ORCA)	15196
C4-1.22 (4/15/2026)	Change how Original Transaction Control Numbers (TCNs) are mapped to capitation replacements	Office of Financial Services (OFS)	15270
C4-1.22 (4/15/2026)	New DataStage PROD: Sequence generator issue - phase 1 (DW Framework, CE, RX, CM, OFIN)	Director's Office (DO)	15310

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C4-1.22 (4/15/2026)	Pended Enrollment Errors - SYSER - System Exception - All Plans for the program MMed/DMed in the member's county are closed for auto-assignment	Office of Managed Health Care (OMHC)	15344
C4-1.22 (4/15/2026)	CHIP Out of Pocket Due Process Months incorrect	Office of Managed Health Care (OMHC)	15617
C4-1.22 (4/15/2026)	Other Payer Claim Filing Indicator Code is not populating for Direct Data Entry (DDE) claims	Office of Medicaid Operations (OMO)	15633
C4-1.22 (4/15/2026)	PRISM did not close out restriction correctly based on 12 months of ineligibility	Office of Reimbursement, Coordinated Care & Audit (ORCA)	15673
C4-1.22 (4/15/2026)	Incomplete RMR segment on 820	Office of Managed Health Care (OMHC)	15720
C4-1.22 (4/15/2026)	Fee-For-Service (FFS) Edit 5345 Diagnosis not present on admission for Inpatient claim, posted to Encounter	Office of Managed Health Care (OMHC)	15821
C4-1.22 (4/15/2026)	Modification to Outpatient Prospective Payment System (OPPS) Process	Office of Reimbursement, Coordinated Care & Audit (ORCA)	15856
C4-1.22 (4/15/2026)	Select Health reports receiving notification of missing primary care provider and/or pharmacy when in fact the primarys are listed on the restriction.	Office of Reimbursement, Coordinated Care & Audit (ORCA)	15867
C4-1.22 (4/15/2026)	MC TPMed Payments	Office of Managed Health Care (OMHC)	16066
C4-1.22 (4/15/2026)	Pharmacy Edit 65 Patient Is Not Covered, not triggering	Office of Managed Health Care (OMHC)	16158
C4-1.22 (4/15/2026)	Edit 2081 Other payer amount missing/invalid, posted to encounter	Office of Managed Health Care (OMHC)	16201
C4-1.22 (4/15/2026)	Add Bear River Mental Health as a Managed Care (MC) Substance Use Disorder (SUD) provider	Office of Managed Health Care (OMHC)	16230
C4-1.22 (4/15/2026)	Benefit Plans not derived when Incarceration Date is updated	Office of Eligibility Policy (OEP)	16422
C4-1.22 (4/15/2026)	Missing 834 Record and 820 Payment	Office of Managed Health Care (OMHC)	16454
C4-1.22 (4/15/2026)	Duplicate logic not separating Physician Services vs Facility Services	Office of Managed Health Care (OMHC)	16460
C4-1.22 (4/15/2026)	Incident report returned to DOH WB incorrectly IR-2939	Office of Long Term Services and Supports (OLTSS)	16465
C4-1.22 (4/15/2026)	Pended Enrollment Errors - SYSER - System Exception - 21:21:Client Prospective Eligibility could not be loaded	Office of Managed Health Care (OMHC)	16485
C4-1.22 (4/15/2026)	Pharmacy encounter processed 8/21/25 but edit posted 10/8/25	Office of Managed Health Care (OMHC)	16531
C4-1.22 (4/15/2026)	Service Coordinator unable to enter care plan S5125	Office of Long Term Services and Supports (OLTSS)	16630
C4-1.22 (4/15/2026)	XL output from lists page only shows two records when on screen you can see three	Office of Financial Services (OFS)	1664
C4-1.22 (4/15/2026)	IDD 712 Appropitaion account code length needs to be increased to 9 length (NC Enhancement)	Office of Financial Services (OFS)	16644
C4-1.22 (4/15/2026)	Edit was forced but is showing as no action	Office of Medicaid Operations (OMO)	16705
C4-1.22 (4/15/2026)	Member spenddown Electronic Reference and Eligibility Product (eREP) amount was not utilized	Office of Medicaid Operations (OMO)	16793
C4-1.22 (4/15/2026)	Case number is incorrect in PRISM	Office of Eligibility Policy (OEP)	16830
C4-1.22 (4/15/2026)	Replacement to Add Provider User (UMD Webservice)	Office of Medicaid Operations (OMO)	16862
C4-1.22 (4/15/2026)	Prepaid Mental Health Plans (PMHP) after incarceration end not deriving accurately	Office of Managed Health Care (OMHC)	16878
C4-1.22 (4/15/2026)	Remove Medication Therapy Management (MTM) Claims from Filter on Provider Inquire Pharmacy Claims Screen	Pharmacy Team	16925
C4-1.22 (4/15/2026)	Audit - Recoup Capitations paid after death (NC Enhancement)	Office of Managed Health Care (OMHC)	16929
C4-1.22 (4/15/2026)	Modifier(s) making Prior Authorization's (PA) invalid	Office of Medicaid Operations (OMO)	16931
C4-1.22 (4/15/2026)	Managed Care (MC) Enrollments without Capitation Payments	Office of Managed Health Care (OMHC)	16950
C4-1.22 (4/15/2026)	Interface Schedule Update IDD 416 (NC Enhancement)	Office of Systems and Project Management (OSPM)	17069
C4-1.22 (4/15/2026)	1035.02 GHI response file from CMS interface schedule adjustment (NC Enhancement)	Office of Systems and Project Management (OSPM)	17070
C4-1.22 (4/15/2026)	Data Warehouse (DW) - Report - CP149	Office of Systems and Project Management (OSPM)	17154
C4-1.22 (4/15/2026)	Adjust Claims screen performance issues when Interface 1028 running	Office of Medicaid Operations (OMO)	17185
C4-1.22 (4/15/2026)	Prior Authorization (PA) Inquire Online Help update - re: CR 10707	Office of Systems and Project Management (OSPM)	17205
C4-1.22 (4/15/2026)	Hospice Edit Processing Failure (EPF) due to member admission record	Office of Medicaid Operations (OMO)	17219
C4-1.22 (4/15/2026)	Error Code 1225 Exact duplicate of a Paid claim/line, posting when modifiers on the claim are different	Office of Medicaid Operations (OMO)	17220
C4-1.22 (4/15/2026)	Double notifications for any files attached to nursing facility admission records	Office of Long Term Services and Supports (OLTSS)	17289
C4-1.22 (4/15/2026)	Denial letter correspondence issue for multiple paragraphs.	Office of Long Term Services and Supports (OLTSS)	17488
C4-1.22 (4/15/2026)	Provider Security Administrator roles users are not coming in Update Operators List.	Office of Long Term Services and Supports (OLTSS)	17489
C4-1.22 (4/15/2026)	Member enrolled in MC-MH and MC-MH-SUD but capitation not paid	Office of Managed Health Care (OMHC)	17588
C4-1.22 (4/15/2026)	No Access error message for Modify PA Surgery, wrong body part	Office of Healthcare Policy and Authorization (OHPA)	17597

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C4-1.22 (4/15/2026)	Prior Authorization (PA) Additional Documents Page throws Error 150008	Office of Healthcare Policy and Authorization (OHPA)	17599
C4-1.22 (4/15/2026)	837 file loading - HTML REPORT file not found	Office of Medicaid Operations (OMO)	17600
C4-1.22 (4/15/2026)	The web upload doesn't work for EDI files with invalid ISA06 segment	Office of Medicaid Operations (OMO)	17601
C4-1.22 (4/15/2026)	Qualifier Field Allowed the -2 Value in Claims Screen - Error	Office of Medicaid Operations (OMO)	17603
C4-1.22 (4/15/2026)	Incorrect Removal of Pregnancy Indicator	Office of Managed Health Care (OMHC)	17611
C4-1.22 (4/15/2026)	Payment Process Jobs Timing Check - Delayed 934 dependents Impact on Managed Care (MC) payments (NC Enhancement)	Office of Managed Health Care (OMHC)	17628
C4-1.22 (4/15/2026)	No Eligibility Data returned in the 271 or AAA Code(NC Enhancement)	Office of Medicaid Operations (OMO)	17691
C4-1.22 (4/15/2026)	834 Add Record sent for inactivated enrollment	Office of Managed Health Care (OMHC)	17694
C4-1.22 (4/15/2026)	Retro Incarceration slice and dice and incorrect 834	Office of Managed Health Care (OMHC)	17734
C4-1.22 (4/15/2026)	Prior Authorization (PA) Edits Posting and Must be Forced with CR 13975	Office of Long Term Services and Supports (OLTSS)	17835
C4-1.22 (4/15/2026)	Rate change triggered erroneously in 820 (not reported in 834)	Office of Managed Health Care (OMHC)	17901
C4-1.22 (4/15/2026)	Issue in MyHB ios and android setup	Office of Systems and Project Management (OSPM)	17926
C4-1.22 (4/15/2026)	CI3 not deriving correctly CHIP for full or partial periods	Office of Managed Health Care (OMHC)	17928
C4-1.22 (4/15/2026)	UT Cognos Daily Report - Adverse Action Report - NPI Level - FAILURE	Office of Medicaid Operations (OMO)	17988
C4-1.22 (4/15/2026)	Retro Disenrollment with retro INCAR record	Office of Managed Health Care (OMHC)	18007
C4-1.22 (4/15/2026)	Update edits to show as accepted on interface 421	Office of Managed Health Care (OMHC)	2248
C4-1.22 (4/15/2026)	Updates needed for Spenddown, Nursing Home and 100 Record Type	Pharmacy Team	2341
C4-1.22 (4/15/2026)	Create the ability to generate a freedom of choice form from the action menu	Office of Long Term Services and Supports (OLTSS)	2368
C4-1.22 (4/15/2026)	Case Routed incorrectly generated a denial letter.	Office of Long Term Services and Supports (OLTSS)	2524
C4-1.22 (4/15/2026)	National Drug Code (NDC) Rates - Showing both Active and Inactive Rates	Pharmacy Team	2661
C4-1.22 (4/15/2026)	Search by member name function does not work in Buyout Case List	Office of Eligibility Policy (OEP)	2855
C4-1.22 (4/15/2026)	Member Name not showing Initial Enrollment (IE)-3912	Office of Long Term Services and Supports (OLTSS)	2953
C4-1.22 (4/15/2026)	Filter not working on Inquiry pharmacy list under claims tab	Office of Medicaid Operations (OMO)	3224
C4-1.22 (4/15/2026)	System is creating duplicate lines when applicant type is updated	Office of Medicaid Operations (OMO)	3347
C4-1.22 (4/15/2026)	Inquire Claims with Filter = Federal Report Codes triggers Error Code : 150035	Office of Medicaid Operations (OMO)	3719
C4-1.22 (4/15/2026)	Pharmacy Encounter - Change Batch ID from "Number" to "String"	Office of Managed Health Care (OMHC)	4113
C4-1.22 (4/15/2026)	Multiple National Drug Code (NDC) records being added in the system	Pharmacy Team	5280
C4-1.22 (4/15/2026)	Recipient Aid Category (RAC) Long Descriptions do not match design	Office of Eligibility Policy (OEP)	5563
C4-1.22 (4/15/2026)	Interface 1199 Provider Enrollment Inactivating for Not Billed Medicaid for 24 Months Incorrectly	Office of Medicaid Operations (OMO)	5733
C4-1.22 (4/15/2026)	Annual Review task still visible PRG-1033	Office of Long Term Services and Supports (OLTSS)	6055
C4-1.22 (4/15/2026)	Files getting stuck in the outbound translation	Office of Managed Health Care (OMHC)	6922
C4-1.22 (4/15/2026)	Would like option to not send a "Restriction Enrollment and Continued Enrollment" Letter	Office of Reimbursement, Coordinated Care & Audit (ORCA)	7116
C4-1.22 (4/15/2026)	Modify PRISM Editing of Medicare Crossover Claims	Office of Managed Health Care (OMHC)	8818
C4-1.22 (4/15/2026)	Inbound files (270/837/276/278) with an ISA string that is less than 105 characters fails in the validation.	Office of Medicaid Operations (OMO)	8873
C4-1.22 (4/15/2026)	Failed Mass Adjustment batch 76696630	Office of Medicaid Operations (OMO)	9217